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In re: Stefaan Valere Albert Coussement  
Case: P4647 Application No.: 09/800,679 Filing date: 03/06/2001  
Art Unit: 2661 Examiner: NA  
Subject: Capability-Based Routing

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4647



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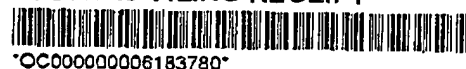
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FILE FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/800,679	03/06/2001	2661	1290	P4647	6	45	3

24739  
CENTRAL COAST PATENT AGENCY  
PO BOX 187  
AROMAS, CA 95004

CONFIRMATION NO. 5038

## UPDATED FILING RECEIPT



\*OC000000006183780\*

Date Mailed: 06/14/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

## Applicant(s)

Stefaan Valere Albert Coussement, Kortrijk, BELGIUM;

## Domestic Priority data as claimed by applicant

THIS APPLICATION IS A CIP OF 09/791,282 02/21/2001

~~(\*) Data Inconsistent with PTO records.~~

## Foreign Applications

If Required, Foreign Filing License Granted 04/17/2001

Projected Publication Date: 08/22/2002

Non-Publication Request: No

Early Publication Request: No

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## Title

Capability-based routing

## Preliminary Class

370

4646



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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/791,282	02/21/2001	2161	1326	P4646	6	47	3

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CONFIRMATION NO. 9796

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## Applicant(s)

Stefaan Valere Albert Coussement, Kortrijk, BELGIUM;

Domestic Priority data as claimed by applicant

Foreign Applications

If Required, Foreign Filing License Granted 03/23/2001

Projected Publication Date: 08/22/2002

Non-Publication Request: No

Early Publication Request: No

## Title

Distributed hardware/software system for managing agent status in a communication center

Preliminary Class

705

PROCESSED  
CLAIM 1-3  
09/1800,679



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Bib Data Sheet

CONFIRMATION NO. 5038

<b>SERIAL NUMBER</b> 09/800,679	<b>FILING DATE</b> 03/06/2001 <b>RULE</b>	<b>CLASS</b> 370	<b>GROUP ART UNIT</b> 2661	<b>ATTORNEY DOCKET NO.</b> P4647
<b>APPLICANTS</b> Stefaan Valere Albert Coussement, Kortrijk, BELGIUM; <b>** CONTINUING DATA *****</b> THIS APPLICATION IS A CIP OF 09/791,282 02/21/2001 <i>gm 10/5/04</i> <b>** FOREIGN APPLICATIONS *****</b> <i>None 10/5/07</i>				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 04/17/2001</b>				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <u>                    </u> Examiner's Signature <u>                    </u> Initials		<b>STATE OR COUNTRY</b> BELGIUM	<b>SHEETS DRAWING</b> 6	<b>TOTAL CLAIMS</b> 45
				<b>INDEPENDENT CLAIMS</b> 3
<b>ADDRESS</b> 24739				
<b>TITLE</b> Capability-based routing				
<b>FILING FEE RECEIVED</b> 1290	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	

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